

Inglés para restauración

Objetivo

Aplicar los fundamentos del inglés para comunicarse con clientes y compañeros en situaciones habituales del trabajo en restauración.

Qué trabajarás

Acogida, recomendaciones, pedidos, platos y bebidas, pagos, reservas telefónicas, indicaciones, documentación y reclamaciones.

110 Horas de teoría.

70 Actividades.

14 Unidades.

Programa del curso

Unit 1: Receiving clients, welcoming and seating

- 01 Useful expressions and vocabulary
Arriving at a restaurant. Receiving and accomodating clients. Restaurant customer service.
- 02 Grammar
Grammar: There is / There are Some / Any Vowel sounds: /eə/ and /ɪə/
- 03 Practice in context
- 04 Exercises
- 05 Test exercises

Unit 2: Presenting information, advising and recommending

- 06 Useful expressions and vocabulary
Interaction with clients. Presenting information. Recommendations.
- 07 Grammar
Grammar: Present simple. Vowel sounds: /ʊ/ and /əʊ/
- 08 Practice in context
- 09 Exercises

Unit 2: Presenting information, advising and recommending · cont.

- 10 Test exercises

Unit 3: Explaining and instructing. Explaining dishes and drinks

- 11 Useful expressions and vocabulary
Food basics. Explaining food. Kitchen appliances.
- 12 Grammar
Grammar: Adjectives used for food. Relative pronouns. Describing dishes. Past simple.
- 13 Practice in context
- 14 Exercises
- 15 Test exercises

Unit 4: Taking orders. Appetisers

- 16 Useful expressions and vocabulary
Table essentials. Snacks.
- 17 Grammar
Grammar: Would like. Can. The time Vowel sounds /ɪ/ and /i:/
- 18 Practice in context
- 19 Exercises
- 20 Test exercises

Unit 5: Taking orders. Starters

- 21 Useful expressions and vocabulary
Starters. Seafood. Vegetables.
- 22 Grammar
Grammar: Present perfect. Passive voice. Consonant sounds: /dʒ/ and /g/
- 23 Practice in context
- 24 Exercises
- 25 Test exercises

Unit 6: Taking orders. Main courses

- 26 Useful expressions and vocabulary
Taking orders. Kinds of meat. Meat products. Kinds of fish.
- 27 Grammar
Grammar: Adjective formation. Preposition of place. Compound nouns. /ʒən/ and /jən/ sounds
- 28 Practice in context
- 29 Exercises
- 30 Test exercises

Unit 7: Taking orders. Desserts

- 31 Useful expressions and vocabulary
Desserts. Sweet ingredients. Nuts.
- 32 Grammar
Grammar: Indefinite pronouns. -ed and -ing adjectives. Vowel sounds: /ɪ/ and /aɪ/
- 33 Practice in context
- 34 Exercises
- 35 Test exercises

Unit 8: Taking orders. Drinks

- 36 Useful expressions and vocabulary
Non-alcoholic drinks. Alcoholic drinks. Drink ordering. Tools.
- 37 Grammar
Grammar: Giving advice. Should. Question tags.
- 38 Practice in context
- 39 Exercises
- 40 Test exercises

Unit 9: Money matters

- 41 Useful expressions and vocabulary
Paying the bill. Currencies.
- 42 Grammar
Grammar: Word formation. Adverbs. Modifiers. Saying prices.
- 43 Practice in context
- 44 Exercises
- 45 Test exercises

Unit 10: Farewells - Customers are leaving

- 46 Useful expressions and vocabulary
Farewells. Offerings.
- 47 Grammar
Grammar: Past perfect.
- 48 Practice in context
- 49 Exercises
- 50 Test exercises

Unit 11: Taking phone calls. Reservations

- 51 Useful expressions and vocabulary
On the telephone. Reservation.
- 52 Grammar
Grammar: Future simple.
- 53 Practice in context
- 54 Exercises
- 55 Test exercises

Unit 12: Giving directions: inside and outside.

- 56 Useful expressions and vocabulary
Directions on the street. Directions in the restaurant.
- 57 Grammar
Grammar: Zero conditional First conditional
- 58 Practice in context
- 59 Exercises
- 60 Test exercises

Unit 13: Menus, leaflets, letters and faxes

- 61 Useful expressions and vocabulary
Menus Leaflets Letters
- 62 Grammar
Grammar: Second conditional Third conditional
- 63 Practice in context
- 64 Exercises
- 65 Test exercises

Unit 14: Complaints and apologies

- 66 Useful expressions and vocabulary
Complaints. Apologies. Requests.
- 67 Grammar
Grammar: Making requests. Interrupting. Confirming. Also and too.
- 68 Practice in context
- 69 Exercises
- 70 Test exercises